

SIERRA ADVENTURE GAMES ARE MEANT TO TEASE YOUR BRAIN AND MAKE YOU THINK. SO IF YOU FIND AFTER PLAYING OUR GAMES FOR A WHILE THAT YOU'VE GOT MORE QUESTIONS THAN ANSWERS, PLEASE DON'T PANIC. BUT IF YOU'RE LOSING SLEEP, TEARING YOUR HAIR OUT OR OTHERWISE SO FRUSTRATED THAT YOU JUST AREN'T ENJOYING THE EXPERIENCE ANYMORE, SIERRA RECOMMENDS THE FOLLOWING WAYS FOR YOU TO GET THE ANSWER YOU NEED:

1 CALL THE SIERRA 24-HOUR HINT HOTLINE! 1-900-370-5583

NOTE: This call will cost you 75 cents each minute. The service is only available in the United States. Callers under the age of 18 must have their parents' permission.

2 ACCESS THE SIERRA BBS THROUGH COMPUSERVE!

If you have CompuServe Interactive Service, you can now access the Sierra's BBS service by typing **GO SIERRA** from any command prompt. This will give you instant access to the Sierra Bulletin Board Service including the Sierra automated Hint Database, download libraries, etc. Standard CompuServe rates apply.

3 READ THE SIERRA HINTBASE ON AMERICA ON-LINE!

To access the Sierra Hint Database from America On-Line, use the keyword **SIERRA** and then follow the prompts to get the answers you need. This service is also available through Chicago On-Line, San Jose On-Line and other America On-Line services. Standard America On-Line rates apply.

4 LET A SIERRA HINT BOOK BE YOUR GAMING GUIDE!

Available at better software retailers, select book stores and by direct order, Sierra Hint Books are the definitive source for hints, strategies and information on your Sierra Adventure Game. Not just a list of answers to game puzzles and not just maps of how to get around in the game (although they include this information), Sierra Hint Books offer you a complete guide for the total Sierra gaming experience. Find out how to get ALL the points available for the game, find hidden jokes and other experiences that a casual player might miss. You can order most Sierra Hint Books for just \$9.95 each, plus shipping by calling 1-800-757-7707 during regular West Coast business hours.



NEW AUTOMATED TECHNICAL SUPPORT SERVICE

Technical assistance is just a phone call away! In keeping with Sierra On-Line's commitment to providing you with the highest-quality products and service, we announce our Automated Technical Support Service. Available 24 hours a day, 7 days a week, this service answers all of Sierra's frequently-asked questions with quick, practical, pre-recorded solutions. Need the answer in writing? No problem! The service will even fax you the printed solutions if you request it.

In the event that our Technical Support Service can't answer your questions, or if you need to speak to a technical support representative, please contact our Technical Support Department at 206-644-4343.

1-206-746-8100

Automated Technical Support Service
24 hours a day, 7 days a week