

WE'RE HERE TO ANSWER YOUR QUESTIONS!

Are you having a problem getting your new game to run properly? There are many ways to reach us. Use this handy reference guide to choose the method most convenient for you.

Technical Support
(206) 746-8100

Call our Technical Support department 24 hours a day, 7 days a week.

Sierra Bulletin Board
(206) 644-0112

Call Sierra's own BBS with your computer modem and browse our technical knowledge database, get game hints on-line or download game patches and other files. You'll find the answers to the most commonly asked questions by selecting 8 from the main menu. Set your communications program to 8 data bits, 1 stop bit and no parity. (8-1-N).

CompuServe

Type GO SIERRA at any command ("!") prompt to access Sierra's BBS directly. Join with other Sierra game enthusiasts on-line in the Game Publisher's A Forum (GO GAMAPUB) or the C Forum for Dynamix games (GO GAMCPUB) or leave us an E-Mail message at CompuServe ID "76004,2143".

Prodigy

Leave us an E-Mail message at Prodigy ID "WBWW55A".

America On-Line

Type the keyword SIERRA to leave us a message.



S I E R R A ®

NEED A HINT?

Sierra Adventure Games are meant to tease your brain and make you think. So if you find after playing our games for a while that you've got more questions than answers, please don't panic. But if you're loosing sleep, tearing your hair out or otherwise frustrated so you aren't enjoying the experience anymore, Sierra recommends the following ways for you to get the answer you need:

Hint Line

(900) 370-5113

For just 75¢ per minute get game hints to get you out of a jam. You must be at least 18 years of age or have your parents permission to use this service.

Hint Books

(800) 757-7707

You can order most Sierra Hint Books for just 9.95 each, plus shipping by calling Sierra during regular West Coast business hours. You can also find Hint Books at better software retailers and select bookstores. Sierra Hint Books offer you a complete guide for the total Sierra gaming experience. Find out how to get all the points available for the game, find hidden jokes and other experiences that a casual player might miss.

Sierra BBS

(206) 644-0112

Call Sierra's own BBS with your computer modem and browse our hint database. Set your communications program to 8 data bits, 1 stop bit and no parity.

CompuServe

Type GO SIERRA at any command ("!") prompt to access Sierra's BBS. Also, hints are available from other Compuserve members in the Gamer's Forum (GO GAMERS).

America On-Line

Type the keyword SIERRA and then follow the prompts to get the answers you need. This service is also available through Chicago On-Line, San Jose On-Line and other America On-Line services.