APPLE USER INPUT REPORT

for the Apple II and the Apple II Plus

Apple Software Support
Apple Computer Inc.
10260 Bandley Drive
Cupertino, CA 95014

DATE _____

CONTROL # **574148**

Received

Apple Owner

Name: _____

Company: _____

Address: _____

City/State/Zip: _____

Home Phone: ( ) _____

Work Phone: ( ) _____

Apple Dealer

Person to Contact: _____

Store Name: _____

Address: _____

City/State/Zip: _____

Phone: ( ) _____

Service Center # _____

Response Sent

This is a □ report of a problem with an Apple product.
□ suggestion for changing or improving an Apple product.

Describe your Apple hardware set-up:

□ Apple II   Serial No. _____
              (appears on bottom side of Apple)

□ Apple II Plus

Memory Size

□ 16K   □ 48K

□ 32K   □ Other _____

List any Cards plugged into the slots inside the Apple (e.g., Disk Controller Cards, Language Card) and the accessories (e.g., Disk II Drives) connected to them:

Disposition

Slot 0* _____   Slot 4 _____

Slot 1 _____   Slot 5 _____

Slot 2 _____   Slot 6 _____

Slot 3 _____   Slot 7 _____

*Note: These are Slot Numbers, not Disk Drive numbers or Pascal Volume Numbers.

Type of Video Display used: _____

Any special P/ROMs: _____

Game I/O Devices (e.g., game paddles, light pen, joy stick): _____

Other: _____

Describe any modifications to the Apple hardware: _____

_____

_____

(over)

apple computer inc.

List software products (the program, the operating system and language) in use at the time of problem, with their version numbers, if applicable:

Exact Name of Software Product	Version No.	User Registration No. (If Applicable)

If the problem relates to documentation, enter the appropriate code(s) and page number(s) in the columns below.

CODE
- D1 typographical error, word omission, etc.
- D2 format is confusing
- D3 information is presented unclearly
- D4 information is missing or insufficient

CODE
- D5 information is incorrect
- D6 inconsistency with another manual
- D7 inconsistency with software
- D8 inconsistency with hardware

Be sure to include the name of the manual and its number (030-____-__), which is found inside the front cover, in your explanation.

- Describe the problem/suggestion in the space below (additional sheets may be attached).
- Be specific about the conditions of the event (e.g., which keys were pressed prior to problem).
- Attach program listings and/or sample runs if applicable and possible. If your data diskette demonstrates the event, include a copy of it.
- Describe any remedies you may have found for the problem.

Code	Page	Description of Hardware/Software/Documentation Problem or Suggestion