

Customer  
Instructions

PRODUCT NAME/VERSION

PLANETFALL V26 PC100

SERIAL NUMBER:

1-548-2600172

Dear Customer :

To initiate your service please fill out and mail the card below. Refer to your Limited Warranty statement for specific service details.

1. Look on the back of the system box (CPU) directly beneath the power plug for your System Serial Number.
2. Write your system Serial Number here:  
SN: \_\_\_\_\_  
This is the key to your Service Access Code. For software support call 800-DEC-8000
3. Write your system Serial Number (SN) below and complete all information on the card.
4. Detach and retain this portion of the card for your records. Use it when calling Digital's Customer Support Center.
5. Mail the Customer Service Initiation card below.

AV-CH93A-XV

Detach Here

PRODUCT NAME/VERSION

PLANETFALL V26 PC100

SERIAL NUMBER:

1-548-2600172

Customer Service Initiation Card

Enter System Serial Number

SN: \_\_\_\_\_

Company Name \_\_\_\_\_

Department Name \_\_\_\_\_

System is located at: \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_

Contact Name \_\_\_\_\_

Telephone( ) \_\_\_\_\_ Ext \_\_\_\_\_

Date of Purchase: \_\_\_\_\_

# Important!

# Mail This Card

## Important Customer Service Initiation Information

This Customer Service Initiation Card represents your proof of purchase of this software product.

Complete and mail the card today to receive the following benefits of service initiation:

- \* Faster access to Software Specialists at the Customer Support Center who can answer your questions.

- \* Early Notification of updates, if available.

# Now!



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

## BUSINESS REPLY CARD

First Class      Permit No. 33      Maynard, MA.

Postage will be paid by addressee

Digital Equipment Corporation  
Customer Support Center  
P.O. Box 724497  
Atlanta, GA 30339

